



Fire Emergency Plan	
Management company	Duval House Block C Winstanley & York Road London
Managing agents	Residential Management Group - London: Tel- 020 7598 1600 Dated: 08/10/2020
In the event of Fire	Action
How people will be warned if there is a fire.	An independent smoke detection and warning system is fitted within each flat that will provide warning within the single flat only.
If a fire breaks out in your home	Verbally raise the alarm by shouting "Fire". Warn all persons within your apartment and leave together. Where possible turn off your cooker or oven. Where possible close windows and doors, especially the front door. Do not attempt to put out the fire. Do not put yourself at risk. Do not use the lift. Leave the building by the nearest available exit and move to the assembly area outside of the block. Call the fire service.
If you see or hear of a fire in another part of the building	The building is designed to contain a fire in the apartment where it starts. This means it will usually be safer for you to stay in your flat if the fire is elsewhere. Ensure your entrance door is fully closed. You must leave immediately if smoke or heat affects your home, or if you are told to do so by the fire service. If you are in any doubt, get out and move to the assembly area outside of the block.
Hearing the alarm (relevant persons who may be elsewhere in the building)	Evacuate the building by the nearest available escape route. If you have visitors or contractors with you, instruct them to follow you. Leave the building by the nearest available exit and move to the assembly area outside of the block.
How will the emergency services be notified and who is responsible	The person finding the fire will dial 999 or 112. Additionally the Concierge team during working hours of 6:00am to 10:00 pm will also contact the fire service as a backup only and will be available to assist only if requested by the FRS. When the operator answers, give your telephone number and ask for FIRE. When the fire service replies give the address where the fire is. Do not end the call until the fire service has repeated the address correctly.
Arrangements for the safe evacuation of people identified as being especially at risk	If you are a mobility impaired person and a fire occurs in your apartment you will leave your apartment and make your way to the nearest firefighting lift and evacuate to the ground floor and out of the building. The lift will remain in operation until the fire fighters arrive. Details of any individuals with special needs should, with their permission be kept in a secure fire proof premises information box to which the FRS will have been supplied with the access code or key, near the main entrance for easy identification by the emergency services.
Plans to deal with persons once they have left the premises	All evacuated personnel should remain at the assembly point. No individual should re-enter the building for any reason until they have been instructed to do so.