



| Fire Emergency Plan | |
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| Management Company Site address inc. postcode Managing agents | Silk Stream – Bower House Bower House, Hendon, London. NW9 6FZ Residential Management Group: Tel- 020 7598 1600 |
| Effective date of Emergency plan | October 2024 |
| In the event of Fire | Action |
| How people will be warned if there is a fire. | Independent Grade D, LD1 fire alarms are fitted in each flat that will provide detection and warning of fire within the single flat only. An L5 fire alarm is fitted in the common areas, that will only sound in the ground floor staffed areas, residents' gym, lower ground car park and service areas. |
| If a fire breaks out in your home | Verbally raise the alarm by shouting "Fire". Warn all persons within your apartment and leave together. Where possible turn off your cooker or oven. Where possible close windows and doors, especially the front door. Do not attempt to put out the fire. Do not put yourself at risk. Leave the building by the nearest available exit and move a safe distance from the building. Do not use the lift. Call the fire service by dialling 999 or 112. |
| If you see or hear of a fire in another part of the building | The building is designed to contain a fire in the apartment where it starts. This means it will usually be safer for you to stay in your flat if the fire is elsewhere. Ensure your entrance door is fully closed. You must leave immediately if smoke or heat affects your home, or if you are told to do so by the fire service. If you are in any doubt, get out & move a safe distance from the building. Do not use the lift. |
| Hearing the alarm (relevant persons who may be elsewhere in the building) | Evacuate the building by the nearest available escape route and move a safe distance away from the building. If you have visitors or contractors with you, instruct them to follow you. Do not use the lift. |
| How will the emergency services be notified and who is responsible | The person finding the fire will dial 999 or 112. When the operator answers, give your telephone number and ask for FIRE. When the fire service replies give the address where the fire is (see above) Do not end the call until the fire service has repeated the address correctly. |
| Arrangements for the safe evacuation of people identified as being especially at risk | Details of any persons with special needs maybe kept near the entrance for easy identification by the emergency services. |
| Plans to deal with persons once they have left the premises | All evacuated persons should remain at the safe area. No person should re-enter the building for any reason until they have been instructed to do so by the Fire Service. |